

Child Care
Massachusetts Office of Child Care Services
State agency that monitors and licenses child care programs, reports of founded complaints against a provider and receives complaints; handles all aspects of child care services in Massachusetts
617-626-2000
800-345-0131 www.qualitychildcare.org

Use these agencies to find appropriate child care in your area:
Child Care Choices of Boston
Serving Boston, Chelsea, Brookline, Revere and Winthrop
617-542-KIDS www.bostonabcd.org/cccb

Child Care Circuit
Serving Essex and Eastern Middlesex Counties
978-686-4288/Lawrence
978-921-1631/Beverly

Child Care Connection
Serving Central and Southern Worcester County
508-757-1503
800-278-1503

Child Care Focus
Serving Hampshire County
413-582-4218
800-962-5511

Child Care Network of Cape Cod & the Islands
Serving The Cape and the Islands
888-530-2430 Child Care Network
508-771-1727 Community Action
800-845-1999
www.semaccrr.org

Child Care Resource Center
Serving cities and towns west of Boston
617-547-1063 www.ccrinc.org

Child Care Resources
Serving Worcester County
508-798-8112, 800-952-9183/Worcester
978-343-7395, 800-660-6269/Fitchburg

Child Care Search
Serving parts of Middlesex County
978-897-6400
800-455-8326

Child Care Works
Serving New Bedford, Fall River, Taunton Areas
508-999-9930
800-338-1717 www.paceccw.org

Community Care For Kids
Serving South Shore Area
617-471-6473 ext. 105
800-637-2011

Franklin Athol Child Care Services
Serving Franklin County
413-774-2318 www.fcac.net

Home/Health & Child Care Services
Serving Brockton, Attleboro and Surrounding Areas
508-588-6070/Brockton

New England Farm Workers’ Council
413-272-2207/Springfield

Preschool Enrichment Team
Serving Hampden County
413-736-3900
www.preschoolenrichmentteam.org

Resources for Child Care
Serving Berkshire County
413-443-7830

To find out if you are eligible for child care subsidies, call the Massachusetts Office of Child Care Services.

Child Care Food Programs
Provides training education and support services related to good nutrition for children; provides cash reimbursement for meals and snacks served to children when attending licensed or informal family child care
781-388-6494 www.doe.mass.edu/cnp

Child Care Resource and Referral Network
Information on child care including how to choose a Head Start and family day care provider, lists of licensed child care providers in your area, and programs that help pay for child care
800-345-0131

Head Start/Administration for Children and Families
Referrals to Head Start programs for children 3-5 yrs.
617-565-1128

Parents United for Childcare
Advocacy and referrals for child care in Boston
617-426-8288

Special Needs
Child Care Resource and Referral Network
Enhanced resource and referral services for families of children with disabilities looking for child care
800-345-0131

Family TIES
Support for families of children with special needs
800-905-8437 www.massfamilyties.org

Federation for Children with Special Needs
Advocacy and service referrals for children with special needs and their parents or guardians
800-331-0688 www.fcsn.org
617-236-7210(TTY)

Massachusetts Advocacy Center
Advocacy for children needing special education services
617-357-8431

Massachusetts Department of Public Health Case Management
Case management, support, and technical assistance to help parents of children with special health care needs to get services from public and private agencies
508-947-1231/Southeast Region
617-727-0747/Greater Boston Region
413-586-7525/Western Region
978-851-7261/Northeast Region
508-792-7880/Central Region
781-774-6604/Metro-West Region

If you think your child might have a special need, contact the Early Childhood Coordinator or Special Education Director of your local school system.

Child Abuse
Child-At-Risk Hotline
To report child abuse; follow-up services include crisis intervention and emergency services, counseling, protective child care, parent aide services, substitute care and case management
800-792-5200 (24 hr)
800-922-8169 Worcester 800-479-6111 Fitchburg

Child Help National Child Abuse Hotline
Nationwide hotline staffed w/ professional counselors
800-4-A-CHILD (24 hr)
800-2-A-CHILD (TTY)

Child Witness to Violence Project
Counseling for children who have witnessed violence, especially domestic violence
617-414-4244

Child Protection Clinical Services
Provides treatment, counseling and referrals for sexually abused teens.
617-355-7979

Massachusetts Children’s Trust Fund
State organization whose mission is to prevent child abuse by mobilizing all segments of the community to strengthen and support parents; referrals to local parent education groups, parent support groups; free materials on preventing child abuse and neglect
888-775-4-KIDS www.mctf.org

Massachusetts Citizens for Children
Information about child abuse prevention and child sexual abuse
800-CHILDREN (24 hr)
617-742-8555 www.masskids.org

Massachusetts Society for the Prevention of Cruelty to Children
Information and referrals to child abuse prevention and home visiting services
800-442-3035

Parental Stress Line
Confidential counseling, support and information for parents and caregivers, working to prevent child abuse and neglect by providing immediate response
800-632-8188 (24 hr)
www.thehome.org

General

FIRSTSteps

Referrals to home visiting programs for parenting education and support, child health and development screening, and other services
617-624-6060

Girls and Boys Town National Hotline

Callers talk to professional counselors who have expertise dealing with these and other problems: depression; suicide; running away; parenting problems; relationship concerns; physical, sexual, and emotional abuse; chemical dependency; mental health; anger; aggressive behavior.
800-448-3000 (24hr)

Grandparents Raising Grandchildren

Referrals to support groups for grandparents raising their grandchildren; free resource directory
617-727-7750
www.800ageinfo.com

Massachusetts Department of Education: Early Learning Services

Information on early childhood programs
781-338-6364
www.doe.mass.edu

ODS Adoption Community of New England

Support for adoptive families and for people who want to learn about adoption
800-932-3678
http://odsacone.org

Parents Helping Parents

State program providing support groups for parents
617-267-8077
800-882-1250

The Parent Line

Offers parents and other caregivers quick, up-to-date parenting information on everything from nutrition to discipline and pregnancy. Parent Line messages are available in both English and Spanish.
617-421-1789

Health/Medical

American Academy of Pediatrics – MA Chapter

Information about child health issues
781-895-9852
www.mcaap.org

Child SSI/Public Benefits Information Line (DPH)

Information and technical assistance on SSI for disabled/blind children, including Medicaid/managed care issues; also provides information and referral for DPH case management services.
800-882-1435

Children’s Medical Security Plan (CMSP)

Health insurance to eligible children 18 and under for primary care, limited emergency care and prescription drugs; you can join even if you have other insurance to improve your coverage; all immigrants eligible, regardless of status
800-909-2677
www.cmspkids.com

CommonHealth

Health insurance for working disabled adults and children under 18
800-841-2900
800-608-3300 (TTY)

Sydney Borum Health Center

Free and confidential health care for homeless youths
617-457-8140/Boston
www.jri.org

Massachusetts Center for Sudden Infant Death Syndrome (SIDS) Hotline

Information and counseling about SIDS
800-641-SIDS (24 hr)

Massachusetts Immunization Program

Information about immunizations & where to get shots
617-983-6800

WIC

Gives checks to buy nutritional food for children under 5 years of age or pregnant, postpartum, or breast-feeding women.
800-942-1007

Child Support Issues

Massachusetts Child Support Bureau

Helps custodial parents with establishing paternity and obtaining child support
800-332-2733
www.mass.gov/cse

Federal Information Center
Information about federal agencies and programs
800-688-9889

Citizen Information Line
Information about state agencies and programs
800-392-6090

State Representative and Senators
617-722-2000/State House



**Massachusetts
Commission on the Status of Women
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Boston, MA 02114
Phone: 617-626-6520
Fax: 617-626-6530
TTY: 711-617-626-6520
E-mail: mcsw@state.ma.us
Web: www.mass.gov/women**

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**Massachusetts
Commission on the
Status of Women**

**Child Care and
Children’s Resources**